COMMUNIGAGE LTD

COOKIE POLICY

Our website uses cookies to distinguish you from other users of our website. This helps us to provide you with a good experience when you browse our website and also allows us to improve our site.

A cookie is a small file of letters and numbers that we store on your browser or the hard drive of your computer if you agree. Cookies contain information that is transferred to your computer's hard drive.

We use the following cookies:

- **Strictly necessary cookies.** These are cookies that are required for the operation of our website. These essential cookies are always enabled because our website won't work properly without them. They include, for example, cookies that enable you to log into secure areas of our website, use a shopping cart or make use of e-billing services. You can switch off these cookies in your browser settings but you may then not be able to access all or parts of our website.

- **Analytical or performance cookies.** These allow us to recognise and count the number of visitors and to see how visitors move around our website when they are using it. This helps us to improve the way our website works, for example, by ensuring that users are finding what they are looking for easily.

- **Functionality cookies.** These are used to recognise you when you return to our website. This enables us to personalise our content for you, greet you by name and remember your preferences (for example, your choice of language or region).

- **Targeting cookies.** These cookies record your visit to our website, the pages you have visited and the links you have followed. We will use this information to make our website and the advertising displayed on it more relevant to your interests. You can find more information about the individual cookies we use and the purposes for which we use them in the table below:

Name	Purpose, type, and duration
_acloggedin	- Supports login by Scheduling client if the client has an account - Cookie - January 1, 2025
_client_acloggedin	- Supports login by Scheduling client if the client has an account - Cookie - January 1, 2025
_dd_cookie_test	- Tests if cookies are supported - Cookie - Expires instantly
_dd_s	- Tracks browser errors - Cookie - Four hours
_dd_site_test	- Tests if cookies are supported - Cookie - Expires instantly
_grecaptcha	- Helps reduce spam - Local storage - No expiry

CART	• Shows when a visitor adds a product to their cart • Cookie • Two weeks
CHECKOUT_WEBSITE	• Identifies the correct site for checkout when [checkout on your domain](#) is disabled • Cookie • Session
client_username	• Remembers a logged in Scheduling client's username between visits • Cookie • One year
clientUser	• Stores the Scheduling client's username, OAuth2 Access Token, and OAuth2 Refresh Token. This cookie is required for functionality of logged-in clients • Cookie • 30 days
Commerce-checkout-state	• Stores state of checkout while the visitor is completing their order in PayPal • sessionstorage • Session

Crumb	- Prevents [cross-site request forgery (CSRF)](#) - Cookie - Session
hasCart	- Tells Squarespace that the visitor has a cart - Cookie - Two weeks
Locked	- Prevents the password-protected screen from displaying if a visitor enters the correct site-wide password. - Cookie - Session
orderStatusSessionToken	- Authenticates a visitor who logs into an order status page. - Cookie - One year
PHPSESSID	- Securely authenticates a visitor during their checkout in Scheduling - Cookie - One month
RecentRedirect	Prevents redirect loops if a site has [custom URL redirects](#). Redirect loops are bad for SEO.

	• Cookie • 30 minutes
remember_client	• Remembers Scheduling client's login details if they have an account • Cookie • 365 days
siteUserCrumb	• Prevents cross-site request forgery (CSRF) for logged in site users • Cookie • Three years
SiteUserInfo	• Identifies a visitor who logs into a customer account • Cookie • Three years
SiteUserSecureAuthToken	• Authenticates a visitor who logs into a customer account • Cookie • Three years
squarespace-announcement-bar	• Prevents the announcement bar from displaying if a visitor dismisses it • localstorage • Persistent

squarespace-likes	• Shows when you've already "liked" a blog post • localstorage • Persistent
squarespace-popup-overlay	• Prevents the promotional pop-up from displaying if a visitor dismisses it • localstorage • Persistent
squarespace-video-player-options	• Remembers video player selected preferences (volume, playback speed, and quality) for videos uploaded directly to Squarespace • localstorage • Persistent
ss_cookieAllowed	• Remembers if a visitor agreed to placing analytics cookies on their browser if a site is restricting the placement of cookies • Cookie • 30 days
ss_sd	• Ensures that visitors on the Squarespace 5 platform remain authenticated during their sessions • Cookie • Session

Test	• Investigates if the browser supports cookies and prevents errors • Cookie • Session
TZ	• Enables a Scheduling client's appointments to display correctly based on their time zone preferences. • localstorage • Persistent

Please note that the following third parties may also use cookies, over which we have no control. These named third parties may include, for example, advertising networks and providers of external services like web traffic analysis services. These third party cookies are likely to be analytical cookies or performance cookies or targeting cookies:

Facebook Pixel

Google Analytics

To deactivate the use of third party advertising cookies, you may visit the relevant consumer page to manage the use of these types of cookies [include link to consent management solution]].

To opt out of being tracked by Google Analytics across all websites, visit http://tools.google.com/dlpage/gaoptout.

However, if you use your browser settings to block all cookies (including essential cookies) you may not be able to access all or parts of our website.

Except for essential cookies, all cookies will expire after the duration stated in the above table.

If you have any questions or concerns about our use of cookies, please send us an email at a.wills@communigage.com